



MaineCare Services

*An Office of the
Department of Health and Human Services*

John E. Baldacci, Governor

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MaineCare Matters

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Billing News & Tips

Manage your MaineCare claims

The MaineCare Services web site has several useful tools to help providers manage MaineCare claims. Find these tools at <http://www.maine.gov/dhhs/bms>. Click on MeCMS from the home page to find this list at the top of the page:

- Financial Portal
- Procedure Code Lookup
- MeCMS Denied Duplicate Claims Lookup
- Prior Authorization (PA) Portal
- Temporary Claims Portal

Financial Portal

This shows the date, check number, and amount of MaineCare payments. Providers can review interim, returned, and recaptured payments. This portal also shows suspended claims, the reason for the suspension, and dollar value of the suspended claims.

- Dollar amounts seen on this portal are billed charges, not MaineCare allowed amounts. This portal may also include duplicate claims submissions.

Procedure Code Lookup

Providers can choose the number range for the procedure codes. Typing Ctrl F and the procedure code will take the cursor to that code. The lookup includes whether the code is covered by MaineCare, the MaineCare and

Medicare rates and whether Prior Authorization is needed.

MeCMS Denied Duplicate Claims Lookup

When claim that has been denied because payment was already made, more information is available on this portal. Go to the portal and enter the Transaction Control Number (TCN) of the claim that was denied; the TCN is the 18-digit number shown on the Remittance Statement. Then click Find Original TCN. The system will then show claim details (service date, procedure code), the date that the original claim was paid and the amount.

Prior Authorization

This section will show PAs that are have underway, and where they stand. For a search of PAs, Providers need the provider ID and the MaineCare member's ID.

Claims Portal

Within this portal, providers can select reports of claims to review. For example, a listing can be requested of all claims submitted in the month of June that were denied. Providers can check whether a claim has been received and where it stands in the process. All reports are then sent electronically.

Also available are specifics on how to retrieve and view 835 Electronic Remittance Advice information.

Clarification of LCPC Coverage

Calls to MaineCare Services' customer service information lines reveal that there is confusion surrounding LCPC coverage for "Quimby", QMB members. An understanding of "dual eligibles" is important for this topic.

Some members are referred to as "dual eligibles" because they are eligible for Medicare and MaineCare. There are two subsets of this group. First are those members that are entitled to full Medicare and MaineCare coverage. Second are those members for whom MaineCare pays only Medicare co-insurance, premiums and deductibles. This second group is referred to as "QMB." These members do not qualify for any other MaineCare payments or benefits.

Medicare does not recognize LCPC as a reimbursable provider type so MaineCare cannot pay for LCPC services for QMB members. QMB members must receive counseling services from a recognized Medicare provider in order to have Medicare pay for the services.

One way to identify QMB members is that they are issued a pink paper card by MaineCare.

Sign up for listserv today

This publication is distributed weekly to providers accepting MaineCare members as patients and clients. Delivery will be by postage mail and listserv. To receive this newsletter by listserv e-mail, click on <http://mailman.informe.org/mailman/listinfo/provider/>

The listserv is also used by MaineCare Services to deliver breaking news and information to providers. There is not a limit on the number of e-mail registrants from a provider or vendor organization.

Contact Us

Call: Toll free in the U.S. and Canada,
1-800-321-5557
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Augusta area: 207-624-7539

On the web:

<http://www.maine.gov/dhhs/bms/>

Write:

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